

Welcome



Volume 1 Issue 8

NEWSLETTER

Welcome

Dear Relative,

Welcome to November and the 8th edition of the Regency Nursing Home Newsletter.

In October we completed our first-year anniversary with R&D Care Ltd. Our priority remains the same, which is to provide good care and services to your loved one.

Entertainment and Activities

Within our October Activity Schedule, we had a few trips to the Portsmouth Mobile Library.



We had some birthdays, with our lovely kitchen team doing their best to sweeten up the day!



Our lovely volunteer Oliver entertained us with some violin and guitar sessions.



We had a visit by the Ems Friendly Farm Animals. This was definitely a success, with many smiles!



Home and Staff News

In October we welcomed to our Health Care Support Worker team, Amdalat. Amdalat is an experienced carer, who will be joining us on night shifts mainly. We have also welcomed Kelly to our catering team.

We are currently recruiting for our nursing and carer teams, as we have one of our nurses leaving due to relocation and a carer that will be going on maternity leave soon.

As already stated last month, we continue with the long-term decoration plan within the Home. We are currently working on some bedrooms and staff areas.

The implementation of the Electronic Medication Administration Recording system is ongoing. We are at present providing training to staff on how to safely use the system, with our go-live date set for the 11th of November.

We would like to share with you that, in line with our goal of involving the Home within our local community, we participated in the [Alzheimer's Society Memory Walk](#) and raised £105 for this amazing cause! Thank you to all that contributed.

For next month

For November we have a new Activities schedule. Please refer to it on the notice board when attending the Home.

Unfortunately, we have had to cancel the first week of activities, as we are currently following Infection Prevention Control measures, as advised by the Health Protection Team. We are hoping to announce the end of the outbreak and measures soon. Please be reassured that if any changes had presented to your loved one, we would have communicated it directly.

We are planning on enhancing our system on providing feedback, complaints, compliments and/or suggestions. We currently have the options of providing these on the website, via google review or directly to the Home. However we are analysing another option that may further support this whilst ensuring anonymity.

As stated in the introductory note of our newsletter, we aim to continuously improve the quality of care and service in Regency Nursing Home. Over the past year, we have made some changes and sought to improve our service. We hope to have had a positive impact on the lives of the people that chose to make Regency their home.

Please know that if you would like to see previous newsletters, we have these on our Home's website:

<https://regencynh.co.uk>

We are also eager to receive any feedback you may have.

You are welcome to do so by speaking to our staff, or alternatively you may refer to the contact option on the website.

You may also choose to provide feedback via Google review.

We are also very keen on any ideas or suggestions you may have to further enhance the quality of life for your loved one. Please use the comments/suggestion boxes placed in the Home, or alternatively, you may refer to the website contact option, as stated above.

Our Mission

Our goal is to provide compassionate, person-centered care that meets the physical, emotional, and social needs of each individual in our care, by creating a supportive and nurturing environment.

Activity Schedule

Monday Afternoon Armchair exercises with Ross

Tuesday Afternoon Quiz led by Mandy

Wednesday Afternoon T42 with Janet

Thursday Afternoon Jung Meditation

Friday Afternoon Bingo led by our staff

Saturday afternoon Book club

Sunday afternoon Pampering sessions

Our Friendly Pets visits continue to occur at least once a month.

We continue with the regular visits by the hairdresser/barber and podiatrist.

Please refer to the monthly Activity Schedule we have on display at the Home, for any updates.